



LIDB Update Request

IMPORTANT INFORMATION

In order to put in a request to update the Caller ID (LIDB) record for your phone number(s) we will need the following information filled out. A one time charge of \$5.00 per number will be charged to your account.

SECTION 1 – CUSTOMER INFORMATION

Entity Name: (Must be 15 Characters or less):

INSTRUCTIONS TO COMPLETE SECTION 2

Please list the individual numbers that you wish to update the Caller ID (LIDB) records for with the above name.

SECTION 2 – DETAILS OF PHONE NUMBERS TO BE TRANSFERRED

Individual Telephone Number(s) (Numbers 1 - 5)	Individual Telephone Number(s) (Numbers 6 - 10)	Individual Telephone Number(s) (Numbers 11 - 15)
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()	()	()
()	()	()
()	()	()
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SECTION 3 – CUSTOMER ACCEPTANCE AND AUTHORIZATION

By signing below I explicitly authorize and request Sangoma or its designated agent to update the Caller ID Name (LIDB Record) associated with the above numbers. I acknowledge that Sangoma cannot guarantee that all carriers will honor the updated Name we set. The reason for this is because each number you call, it is up to that phone number carrier to update their LIDB for the most accurate and updated information.

Print Name:	Signature:
Title:	Date: