BUSINESS PHONE SERVICE

HOSTED VS ON-PREMISE

1

Do you know what you currently have? (Really, sure?)

There are **SO** many choices out there.

First make sure you know what you currently have so you can find out what it will work with, or if you need a clean slate.

Ok… now let's talk about the differences.

2

Do you know what you need? (Not just what you want!)

If you're deciding on cloud vs on-premise, what's making you look?

It might be one thing that is not working the way you want it, but are there other importantthings that need to be there too?

WANTS | NEEDS

GETTING STARTED

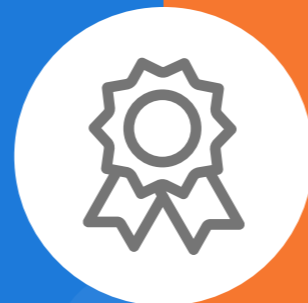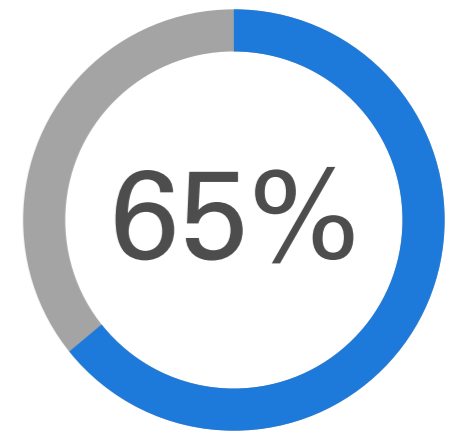| HOSTED	ON-PREMISE
Lower up-front costs, easy to budget & no long-term commitments.	Higher up-front costs, lower running costs & long-term commitments.

DATA SECURITY

HOSTED	ON-PREMISE
Data is protected by the service provider. They ensure the security patches are current and up-to-date.	Data is held at your location and you take responsibility for keeping your security up to date.

RELIABILITY

HOSTED	ON-PREMISE
Cloud services can offer greater redundancy, helping to keep your communications up and running.	Allows you to control the level of redundancy, but can be costly with larger businesses.

SCALABILITY

HOSTED	ON-PREMISE
Easy to scale up or down as your needs indicate, with little to no time to add lines. Fixed costs are easy to forecast.	May require additional hardware for adding lines, once you own the hardware your costs are lower.

VENDOR

Choosing a vendor that can become a trusted advisor can make sure that you get the solution that is best for your company today, as well as your future growth. Ensure that your vendor has the ability to implement a complete solution and can support you in the way that you need.

DID YOU KNOW?

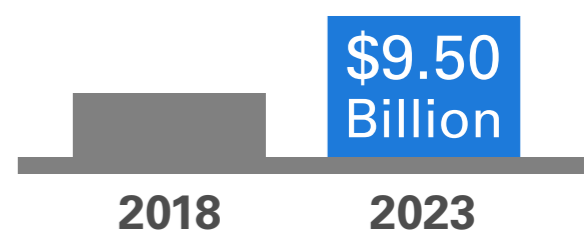In a recent survey of IT professionals,

65%

were using hosted VoIP[1]

The rate organizations deploy cloud telephony will more than

DOUBLE

from 2016 through 2021[2]

Tthe global hosted PBX market size is expected to grow

$9.50 Billion

2018 | **2023**

from $4.73 billion USD in 2018 to $9.50 billion USD by 2023[3]

Check with your vendor to see if you can use some of your existing communications infrastructure!

[1] https://www.channelpartnersonline.com/2017/11/14/centurylink-survey-more-businesses-to-embrace-hosted-voip/

[2] Unified Communications Worldwide 2017 Forecast Overview– Gartner

[3] Hosted PBX Market by Solution, Service (Virtual Deployment & Setup, Virtual Assistance & Support, Online Charging Services, Emergency Call Routing Services, Protocol Management Services), Organization Size, Vertical, and Region - Global Forecast to 2023

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Cloud vs On-Prem Infographic.En.20180815.R1