



Sangoma Property Manager

The All-in-One Business Solution for Your Bed & Breakfast or Small Hotel



The Sangoma Property Manager (SPM) software is a module for FreePBX and PBXact phone systems, enabling small hospitality properties to effectively manage operations, including rooms, guests, restaurants, and mini-bars, while tightly integrating with the PBX.

Staff Features

SPM provides your staff with an intuitive dashboard interface, including:

- Front Desk services to manage check-in and check-out
- Guest services such as mini-bar, guest requests and wake-up calls
- Manage housekeeping services and room clean status
- Billing and invoices for your guests
- Track and manage phone calls and toll charges
- Accounting reports to track occupancy and finances

Guest Features

SPM even provides your guests with their own unique dashboard interface, enriching their experience. Features include:

- Mini-bar details
- Wake-up call requests
- Receptionist notifications

SPM is free to use for properties of up to 10 rooms! For businesses requiring more room capacity, inexpensive licenses are available.

SPM is already pre-installed with every FreePBX and PBXact phone system which means:

- No extra hardware/software to install
- Easy-to-use
- Small learning curve
- Tight integration with in-room phones

- ✓ **SPM is Designed for FreePBX & PBXact Phone Systems**
- ✓ **Front Desk Services, Wake-up Calls, Billing & Accounting Reports**
- ✓ **Housekeeping Can Enter "Room Clean", "Maintenance Needed" & Other Statuses from Room Phones**
- ✓ **Free for Up to 10 Rooms & is Pre-installed in Every FreePBX and PBXact System**
- ✓ **License Can be Purchased for More than 10 Rooms**
- ✓ **Staff & Guests Manage SPM Features from Their Own Unique Dashboard**
- ✓ **Designed for FreePBX & PBXact 13 & Above**

Technical Specifications



User Interface:

- Uses UCP of FreePBX / PBXact
- Permissions are controlled via SPM module with FreePBX / PBXact
- Hotel Staff, management and guests have their own unique dashboard with their customized privileges

Licensing:

- Pre-installed on all FreePBX / PBXact systems (v13 and above) and free-of-charge for up to 10 rooms
- SPM Pro license available for 10+ rooms, available from portal.sangoma.com

General Features:

- Reservations
- Check-in / Check-out
- Room transfer
- Automated wake-up calls
- Mini-bar charges
- Billing (including taxes)
- Reporting

Compatibility:

- Supported on FreePBX / PBXact (v13 and above)

Room List View

Room Service present!

Room List

Search

| Details | Name / Status | Room | Ext. | Types | Grp | Transfer | CoS | Free | Clean | Bar | DND | Alarm Clock |
|---------|--------------------------------|----------|------|--------|-----|----------|-----|------|-------|-----|-----|-------------|
| | Danard Franck Need help ★☆☆ | Room 200 | 200 | Single | | | | | | | | |
| | Free | Room 201 | 201 | Single | | | | | | | | |
| | Free | Room 202 | 202 | Single | | | | | | | | |
| | Free | Room 203 | 203 | Single | | | | | | | | |
| | Free | Room 204 | 204 | Single | | | | | | | | |
| | Free | Room 205 | 205 | Single | | | | | | | | |
| | Free | Room 206 | 206 | Single | | | | | | | | |
| | Free | Room 207 | 207 | Single | | | | | | | | |
| | Free | Room 208 | 208 | Single | | | | | | | | |
| | Free | Room 209 | 209 | Single | | | | | | | | |

Showing 1 to 10 of 10 rows

Billing Rates View for Guest Calls

Billing Rates

+

Outbound Route: out

Connection Charge: 0.00

Billing Duration: 00

Price: 0.13

Tax: VAT usual

Mask: 4

Rate Recorded: 212

Search

| Action | Outbound Route | Connection Charge | Billing Increment | Price | Tax | Mask |
|--------|----------------|-------------------|-------------------|---------|--------|------|
| | emergency | 0.00 \$ | 60" | 0.00 \$ | 18.00% | 0 |
| | out | 0.00 \$ | 60" | 0.13 \$ | 18.00% | 4 |

Showing 1 to 2 of 2 rows