

Published SIPStation Service Rates

High Volume Voice Trunks

Each trunk provides a single outbound or inbound call path for calling as defined in the ToS. Each High Volume trunk cost is \$24.99 a month and includes e911 for your Master DID on your account.

Concurrency Bursting Options- Each account that is enabled for bursting mode can exceed the concurrency limits as defined above on a per minute basis as outlined below. For sakes of clarity if you purchased 5 High Volume Voice Trunks you would have the ability to make or receive up to 5 combined calls at a time. In the event you want to make or receive additional calls you can enable Concurrency Bursting as outlined below and pay a per minute charge for each call above the Concurrency limit as outlined below.

- Inbound Calls Lower 48 US .019 per minute
- Outbound Calls Lower 48 US .029 per minute
- Inbound/Outbound Canada .039 per minute

Softcap Bursting Option- Each account that is enabled for Softcap Bursting the user can exceed the softcap limit as defined in our ToS which by default is 3000 minutes per High Volume trunk and pay on a per minute basis for any calls that exceed the softcap during your billing cycle as defined below.

- Inbound Calls Lower 48 US .019 per minute
- Outbound Calls Lower 48 US .029 per minute
- Inbound/Outbound Canada .039 per minute

US Based DIDs for High Volume Trunks

Each US DID cost \$1.00 per month

Additional e911 Locations

Each account comes with e911 on your Master DID built into the cost of your first High Volume VoiceTrunk. Each additional e911 location that you would like to register with us carries a \$1.95 per month charge.

Toll Free Rates

\$1.50 Per Month per Toll Free Number

\$0.024 Cents a minute for all inbound calls unless defined below in the **800/Toll Free Offshore Rates differently.**

800/Toll Free Offshore Rates: Inbound calls to Toll Free Numbers are rated at the quoted flat per minute rate or rate schedule with the exception of calls originating from the following locations:

1. Alaska \$0.55

2.	Canada	\$0.15
3.	CNMI	\$0.40
4.	Guam	\$0.25
5.	Hawaii	\$0.10
6.	Puerto Rico	\$0.28
7.	USVI	\$0.28

411/Information/Directory Calling

\$1.75 per call.

Per Call Short Duration Charge: If 5% or more of Customer’s completed calls are equal to or less than six (6) seconds in length during any billing cycle, then a per call charge of \$0.05 a call may be charged for each call 6 seconds or less.

Payphone Surcharges: FCC Fee for any Calls on a Toll Free Number from a Payphone will incur a \$0.75 per call charge.

Number Porting Charges: Each Phone Number you request to be ported to us will carry a \$10.00 per number charge regardless if you cancel the port request up to 48 hours before the scheduled port date. If you cancel a port request within 48 hours of the port date a \$75.00 per number charge will be imposed and collected before we can cancel the port. Any number ported away from SIPStation can be charged up to \$5.00 per number and any number that has been held in the account for less than 30 days can be charged up to \$50 per number.

Service Reinstatement Fee: If your account is suspended for non payment of recurring charges a Service Reinstatement Fee may be charged up to \$200.00 at our discretion.

Rejected Credit Card/Unpaid Check: \$40.00 (or legal limit);

Outbound T38 Faxing: Outbound T38 faxing is charged at a \$0.024 a minute for calls placed in the US.

Inbound or Outbound SMS: Each SMS sent or received on your account will incur a \$.01 per SMS charge to your account.

International Calling: Charged on a per minute rate as outlined below for each rate center. Complete Current International Rate deck can be found here. [https://portal.sangoma.com/marketing/resources/6/Sangoma Corporate/Terms of Service and User License Agreement/SIPStation-International-RateDeck.pdf](https://portal.sangoma.com/marketing/resources/6/Sangoma%20Corporate/Terms%20of%20Service%20and%20User%20License%20Agreement/SIPStation-International-RateDeck.pdf). Pricing subject to change every 30 days.