



A Cloud-based Business Phone Solution Unifying Your Team and Connecting You with Your Customers, from Any Device, Anywhere.

PBXact Cloud is designed for small-to-medium businesses looking for a feature-rich phone service for their office(s), with built-in productivity and collaboration features, accessible from anywhere you are on any device you choose.

Because PBXact Cloud is a centralized internet based solution, not only are all your advanced features pushed to all your desktop and mobile devices, they are always self-aware, so that you never miss a phone call, chat messages, text messages, or fax from any of your local or remote users. This also allows you to manage advanced features directly from your workstation or device without having to log into any special tools.

Integrated advanced features provides your callers with a great experience, from a professional greeting, automatic routing based on time-of-day and also options to be called back if your phone lines are tied up.

PBXact Cloud Features and Benefits:



FLEXIBLE PHONE NUMBERS

Represent your business locally or nationally, choose a phone number or port your existing number.



SCALABILITY

Since PBXact Cloud is a cloud solution, you can add or remove users and services as your business grows.



END USER OPTIONS

Empower end users to manage features like voicemail, presence, conference rooms and contact groups from any device



AUTO-ATTENDANT

Greet callers using customized announcements and route them based on choices, company directory list or after-hours



MOBILITY

Take your office with you with enhanced softphone, chat, SMS, fax and desktop integration



LOCAL AND LONG DISTANCE CALLING

Included with every line enjoy as much local and long distance calling, across Canada and the USA.

Getting Your Office Up-and-running with PBXact Cloud is Very Simple

STEP 1

Visit the PBXact Cloud Store <https://cloud.pbxact.com/>. Choose your main local, or toll-free phone number.

STEP 2

Select additional service like 'call-center' and 'fax options' or even automatic integration with Sangoma IP Phones.

STEP 3

Register your account upon check out and start adding users, who get their own phone number, voicemail box.

STEP 4

Configure your auto-attendant greeting and office hours to automatically redirect callers based on time-of-day.

It's that simple! Now, you're ready to plug in your deskphones, laptops and mobile device and start collaborating with your teams.

With outstanding support Sangoma is always here if you need a helping hand.



VISIT THE WIKI

You can find many of the answers you're looking for on our wiki. We have hundreds of pages dedicated to various topics for all your questions. <https://wiki.sangoma.com>



CONTACT SUPPORT

No Setup Fees and included Tech Support by our highly trained in-house staff. <https://support.sangoma.com/>

"With PBXact Cloud you can set-up an entire office location in one day at minimal cost to you! Try doing that with an on-premise solution where you have to pay for hardware equipment, perform software installations, and get IT involved for wiring and local network configuration."



Combine Your PBXact Cloud Solution with Sangoma IP Phones

Take advantage of automatic provisioning so your phones configure themselves as soon as you plug them in! Also have access to built-in "Phone Apps" letting you take control of the Phone's display to use your most popular features. No more feature codes to remember!

Best of all, you can order your phones at the same time you purchase & configure your PBXact Cloud services. This way you can have your phones delivered to you already pre-provisioned to work with your new setup.



100 Renfrew Drive, Suite 100, Markham ON L3R 9R6 Canada
☎ +1 905 474 1990 or 1 800 388 2475 (toll free in N. America) ✉ sales@sangoma.com

Sangoma.com © 2020 Sangoma Technologies Proprietary - Every effort has been made to ensure accuracy of this document. Due to ongoing improvements and revisions, Sangoma reserves the right to make changes without notice.